

Assessing Youth-Friendly Services to Inform the Integrated State Family Planning Workplan

Why use this approach?

The findings from the performance improvement assessment inform the development of activities for the integrated State family planning workplan. It helps to identify human resource, training and equipment gaps as well as any supportive supervision and contraceptive supply logistics issues. It also informs the performance improvement plan and determines coaching needs around quality improvement.



STEP 1: Engage stakeholders

to map the key decision makers in your geography that require buy-in. Convene joint meetings with relevant government officials, including Ministry of Health and local government to introduce TCI and the importance of the assessment process in determining capacity needs and equipment and commodity issues of all facilities in a TCI-supported State.



STEP 2: Confirm high-volume sites

through criteria used by the State counterpart. Government stakeholders propose potential sites for makeovers and are confirmed as a result of the findings from the assessment and in discussions with the facility management teams.



STEP 3: Train the assessors

on the performance improvement assessment (PIA) checklist and why it is used through a one-day orientation. The LGA M&E Officer and RH supervisors will conduct the PIA in collaboration with the management team at the health facility, while the State-level M&E Officer and FP/RH Coordinator and TCI will provide supportive supervision.



STEP 4: Conduct assessment

by having the assessors meet with the medical directors, family planning providers and providers at integration points of the high-volume site to conduct the assessment. An average of two sites can be assessed daily by a team of assessors.



STEP 5: Conduct analysis

and develop the performance improvement plan (PIP). The assessors analyze and synthesize the data from the PIA entry tool and with input from the LGA assessors, the State-level team develops the PIP based on the analysis.



STEP 6: Disseminate the assessment findings

of the PIA and proposed PIP with all stakeholders through a presentation at an upcoming contraceptive technology update meeting or other planned meetings.



STEP 7: Support the implementation

of the PIP through a variety of key activities including: training, procurement and distribution of equipment, provision of guidelines, IEC and reference materials, continuous supervision and mentoring.



STEP 8: Monitor and replan

the progress on the implementation of the PIP and the associated changes in family planning utilization and quality. Collect monthly service statistics on family planning and conduct service utilization reviews on a quarterly basis.