

Memorandum of Understanding

Between

("Program Manager")

and

("Pharmacy/Drug Shop")

I. STATEMENT OF PRINCIPLES

_____ is a registered and licensed and wishes to actively support _____. _____ works at _____, which is a Ministry of Health-registered retail business engaged in drug dispensing and which wishes to participate as an adolescent and youth-friendly reproductive health service provider.

Because of the mutuality of shared goals, the community pharmacy/drug shop and the program manager, both identified above, agree to jointly support attainment of the goals laid out below. Through this collaboration, the community pharmacy/drug shop agrees to:

1. Enhance the capacity of pharmacies/drug shops to deliver quality, nonclinical reproductive health services to adolescents and youth.
2. Increase the accessibility and effective use of reproductive health services by building on the role pharmacists, drug shop operators and their staff can play in their delivery.

II. PROGRAMMATIC TERMS OF REFERENCE

The following programmatic areas are the initial focus for joint work:

A. Community Pharmacy/Drug Shop

The community pharmacists/drug shop operator agrees to:

1. Provide quality, comprehensive, youth-friendly reproductive health care services in a confidential and nonjudgmental environment. Community pharmacy/drug shop commits not to discriminate against any client seeking contraceptive or sexually transmitted infection (STI) services regardless of age, sex, or marital status.

2. Provide correct and accurate information on emergency contraception as well as products that may be used for emergency contraception.
3. Provide information and guidance in the selection of effective and appropriate products for regular, ongoing contraceptive use.
4. Refer young clients to youth-friendly health clinics or other services providers for STI screening, diagnosis, and treatment or other non-pharmacy or drug shop based services as appropriate.
5. Display youth-friendly services logo/signage in pharmacy/drug shop.
6. Be open to supervisory visits by geography and/or project staff and participate in mid-project discussions with other participating pharmacists/drug shop operators, as arranged by the Program Manager.

B. Program Manager from Geography or Project

In an effort to ensure that young people are enabled and have an optimal reproductive life, the program manager, agrees to:

1. Provide training of community pharmacy staff/drug shop operators.
2. Initiate and support a two-way referral system.
3. Provide support supervision.
4. Provide community-level promotion of pharmacies and drug shops as important service providers.
5. Serve as a technical resource to retail personnel for information about contraceptive methods, emergency contraception, and STIs.
6. Replenish pharmacy requirements for in-store resource and promotional materials (posters, brochures, job aids) as required by pharmacy/drug shop.

III. TERMS OF RERERENCE

This memorandum shall become effective on the date of signing and shall be valid for a period of 12 months.

This memorandum contains the complete understanding of the project by both parties signing below, but shall not constitute a legally binding agreement.

PROGRAM MANAGER

PHARMACY/DRUG SHOP

Signature

Signature

Date

Date